

## Complaints Form

At Bank of Sydney, we always strive to provide our customers with the best products and services, but we also recognise that sometimes things can go wrong. We encourage you to inform us about any instances where we have fallen short. This will allow us to work with you to resolve the issue and ensure a better customer experience for the future.

### Your Details

Full Name					
Customer ID (Optional)					
Preferred Method of Contact	Email	Mail	Phone		
Preferred Contact Time					
Email Address					
Contact Number					
Mailing Address					
Suburb		State		Post Code	

### Details of Complaint

Have you spoke to someone regarding your complaint?	
If yes, who?	
Signature	

For information on our privacy and information handling practices, please refer to our privacy policy which can be found at <http://banksyd.com.au/important-pds.html>