

# Global X Virtual VOI Individual Verification of Identity Request Form

VirtualVOI is an electronic platform used to verify the identity of clients anywhere in Australia or around the world. To complete Identification Verification, a SMS containing a weblink will be sent to clients prompting them to capture and submit images of their ID documents.

<b>Applicant Details</b> Please complete the below customer information details, noting one form is required per applicant.	
<b>Full Name:</b> (include any middle name/s)	
<b>Phone Number:</b> (include area code if not in Australia)	
<b>Acceptable Identity Documents</b> You will need to provide documents within one of the below categories. Documents must be original (no photocopies) and must not have expired (the exception being an Australian Passport than can be up to 2 years expired). If the identity documents do not display exactly the same name e.g. you have been married or changed your name, you will need to provide a Marriage Certificate or Change of Name Certificate	
<b>Category 1</b>	<b>An Australian passport or a foreign passport or Australian Evidence of Immigration Status ImmiCard or Australian Migration Status ImmiCard</b> <ul style="list-style-type: none"> <li>plus an Australian driver's licence or Photo card.</li> <li>plus change of name or marriage certificate if necessary</li> </ul>
<b>Category 2</b>	<b>An Australian passport or a foreign passport or Australian Evidence of Immigration Status ImmiCard or Australian Migration Status ImmiCard</b> <ul style="list-style-type: none"> <li>plus full birth certificate or citizenship certificate or descent certificate.</li> <li>plus Medicare or Centrelink or Department of Veterans' Affairs card</li> <li>plus change of name or marriage certificate if necessary</li> </ul>
<b>Category 3</b>	<b>Australian driver's licence or photo card</b> <ul style="list-style-type: none"> <li>plus full birth certificate or citizenship certificate or descent certificate.</li> <li>plus Medicare or Centrelink or Department of Veterans' Affairs card</li> <li>plus change of name or marriage certificate if necessary</li> </ul>
<b>Category 4</b>	<b>a) Australian passport or foreign passport or Australian Evidence of Immigration Status ImmiCard or Australian Migration Status ImmiCard</b> <ul style="list-style-type: none"> <li>plus another form of government issued photographic identity document</li> <li>plus change of name or marriage certificate if necessary</li> </ul> <b>b) Australian passport or foreign passport</b> <ul style="list-style-type: none"> <li>plus full birth certificate.</li> <li>plus another form of government issued identity document</li> <li>plus change of name or marriage certificate if necessary</li> </ul>
<b>Category 5</b>	<b>a) Identifier declaration</b> <ul style="list-style-type: none"> <li>plus full birth certificate or citizenship certificate or descent certificate.</li> <li>plus Medicare or Centrelink or Department of Veterans' Affairs card</li> <li>plus change of name or marriage certificate if necessary</li> </ul> <b>b) Identifier declaration by a Person specified in Verification of Identity Standard paragraph 4.4(e)*</b> <ul style="list-style-type: none"> <li>plus Medicare or Centrelink or Department of Veterans' Affairs card</li> <li>plus change of name or marriage certificate if necessary</li> </ul> <p>*Note: Refer to ARNECC Model Participation Rules Version 3, page 47.</p>

## Include completed form in upload for VOI Supporting Documents

Please ensure you include this completed form when uploading your VOI Supporting Identification Documents. For further information on Global X Virtual VOI, visit their website at [www.dyedurham.com.au/solutions/virtualvoi/](http://www.dyedurham.com.au/solutions/virtualvoi/)